



January 20th 2025

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Notice Regarding the Contracted Operations for the Platform of Electronic Prescriptions and Electronic Dispensing Registrations

Findex Inc. had developed the Remote Electronic Signature Service, which is essential for the electronic management of prescriptions and dispensing registrations. This service was implemented with the Medical Information System Development Center (hereafter referred to as MEDIS), putting into the operation in January 2023.

On January 20th 2025, MEDIS officially announced “Notice on the Introduction of Paid Signature Services for Electronic Prescriptions and Electronic Dispensing Registrations Using the HPKI Second Electronic Certificate Starting April 2025”, adding payment collection services to scope of responsibilities for Findex.

Background and Overview

Traditionally, prescriptions are finalized as original documents by including the prescribing information on paper and affixing stamps or seals from physicians and medical institutions. On the other hand, electronic prescriptions digitize the previously paper-based prescription process. Similar to paper prescriptions, they are finalized as original documents when an electronic seal is affixed to the file. Both the tool used for “sealing” and the action of “sealing” itself are carried out electronically. The same applies to electronic dispensing registrations.

The electronic action of “sealing” can be executed either through methods on a computer or through functionality that operates in the cloud. Findex has developed functionality that operates in the cloud, providing this service, and it is managed as a public service for issuing electronic prescriptions through MEDIS. The government has announced a policy to replace traditional paper prescriptions with electronic ones across all hospitals, clinics and pharmacies which provide insured medical care. Of the approximately 240,000 hospitals and clinics in Japan (including dental clinics, around 180,000) and pharmacies (around 60,000), the majority will eventually utilize some form of “electronic seal” system. Currently, the adoption rate for electronic prescriptions is 19.6% (as of December 6, 2024, according to the Digital Agency, Government of Japan), and the Ministry of Health, Labour and Welfare is actively promoting its implementation and raising awareness.

Below shows the annual usage fee of the system per medical facility (April to March):

- Clinics and pharmacies: ¥10,000/year (¥11,000 incl. tax)
- Hospitals with less than 400 beds: ¥50,000/year (¥55,000 incl. tax)
- Hospitals with more than 400 beds: ¥100,000/year (¥110,000 incl. tax)

Responsibilities of Findex

Findex has developed and operates the functionality to perform “sealing on the cloud”, officially referred to as “the service of electronic signatures using the HPKI Second Electronic Certificate for electronic prescriptions”. In addition, Findex is entrusted by MEDIS to manage administrative duties, including service applications and payment collection, from hospitals, clinics, and pharmacies nationwide. As of January 17, 2025, the number of registered users for this service is approximately 10,000.

Impact on Financial Results

The impact of this matter on Findex’s sales and profits for this year and beyond is currently uncertain. If a significant impact on its financial performance is anticipated, updates will be disclosed in a timely manner.

Note: This is a translation of the document originally prepared in Japanese for reference purpose only. In the event of any discrepancies in words, figures, or the like between this document and the original, the original Japanese version shall govern.